

Important insurance information

Preauthorization

Your health insurance may require preauthorization for certain services before you receive them, except in an emergency. Preauthorization isn't a promise your health insurance or plan will cover the cost.

Prevea will contact your insurance company to see if preauthorization is needed.

Patient responsibility

Please contact your health insurance company to confirm that both the physician scheduled to perform the procedure and the hospital where your procedure is being performed (HSHS St. Vincent's Hospital, HSHS St. Mary's Hospital Medical Center or HSHS St. Clare Memorial Hospital) are in your plan. This information is not discussed when Prevea calls to see if preauthorization is needed. For your records, we recommend that you write down the name of the person you talk with at the insurance company.

Please also verify your benefits. Some procedures are not covered at 100 percent. Your health insurance company may ask for the CPT codes for your procedure and the reason (symptoms) as to why you are having the exam. To obtain this information for Prevea charges, please contact our switchboard at (920) 496-4700 Monday through Friday, 8 a.m. to 4:30 p.m. Let them know you would like a price estimate and CPT codes for your procedure. The person you speak with will take your information and send the message to one of our Financial Services Representative. You will receive a response back within **2 business hours**. Please note that information given to you is a price estimation only and is subject to change.

General information

You will receive a bill from the hospital (example: procedure, pathology) and from Prevea (for the physician's charge). If you receive anesthesia, you will also receive a bill from Green Bay Anesthesia Associates. To ensure accurate billing and insurance coverage, please bring your insurance card with you to the hospital the day of the exam.

The following procedures are always diagnostic: EGD, ERCP, EUS, capsule endoscopy and Bravo study.