

MyChart Group Video Visits for Patients

1. Access the **MyChart App** on your smart device or from a supported web browser (Chrome, Edge, Firefox or Safari on MAC) access the **MyChart** website: <https://www.mychartportal.org/myhshs/>
2. **Log into MyChart**
3. From the home screen, click **Begin Visit** or **Details** from the Appointment activity:

Welcome!

J Jennifer 9

Begin your video visit at 11:30 AM CDT with Courtney L. Hawland.

Begin visit

JUL 28 Thu

GROUP VIDEO VISIT with Courtney L. Hawland

Join by 11:15 AM CDT
Starts at 11:30 AM CDT (3 hours)

eCheck-In

Details

4. From the following screen, you may test your **hardware** and complete **eCheck-In**, but it is not required. To invite additional guests to join your video visit, click on the hyperlink for **“View and Invite Participants”** hyperlink:

It's time to start your video visit!

Join video visit
When you are ready to talk to your doctor, click the button.

Confirm
Let staff know you don't need a reminder call.

eCheck-In
Save time by completing eCheck-In ahead of time.

Other actions you can take:
Click here to test your hardware

Visit Instructions
Select "Begin Visit" button up to 15 minutes prior to your appointment time, next complete the hardware test and click "Join Call" to connect with your provider. Learn more on how to prepare for your visit [here](#).

GROUP VIDEO VISIT with Courtney L. Hawland

This is a video visit

Monday July 18, 2022
Join by 8:25 AM CDT
Starts at 8:40 AM CDT (15 minutes)

Add to calendar

Manage who will participate in this video visit
View and invite participants

5. To invite other guests after selecting the **View and invite participants** click on **“Invite a New Guest”**:

Guests

Invite a guest to join this video visit, such as a family member or caregiver. Guests may have been invited by your provider.

+ Invite a new guest

MyChart will display recently invited guests, and proxies who have access to your MyChart. Click on the person you would like to invite, or the button for “Invite a new guest”, and enter the phone number or email where the invite should be sent:

Guests
Invite a guest to join this video visit, such as a family member or caregiver. Guests may have been invited by your provider.

Select someone to invite:

Elvis Ambulatorypoc Happy Bunny **Bryan Ambulatory**

+ Invite a new guest

Text message Email

* Phone number

Guests can join the video visit by clicking a link in their invitation email or text message.

Send text message invitation Cancel

Once your invites are sent, MyChart will display a list of those you have invited:

Guests
Invite a guest to join this video visit, such as a family member or caregiver. Guests may have been invited by your provider.

Bryan Ambulatory (Relative)

Last email sent at: 07/18/2022 8:29 AM CDT

To:

Edit invitation

+ Invite a new guest

Your guests will receive an email, or text message with a link to join the visit:

Video Visit Appointment



MyChart <NoReplyMyChart@hshs.org>
To:

To join the upcoming video visit for Angela click: [here](#)

Provider: MORGAN MASSEY, FNP
Date: 7/18/2022
Time: 8:40 AM

- To join the video visit, click **Join Video Visit**. This will be grey if it is more than 8 hours prior to your appointment:

Appointment Details



Ready to begin video visit

We're ready for you! Begin the video visit, and your provider will be with you shortly.



GROUP VIDEO VISIT with
Courtney L. Howland

This is a video visit

It's time to start your video visit!

Join video visit

When you are ready to talk to your doctor, click the button.

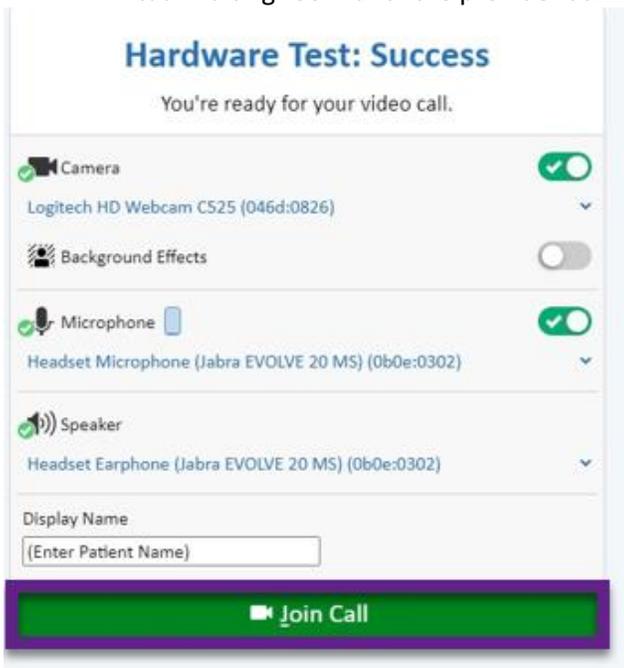
Confirm

Let staff know you don't need a reminder call.

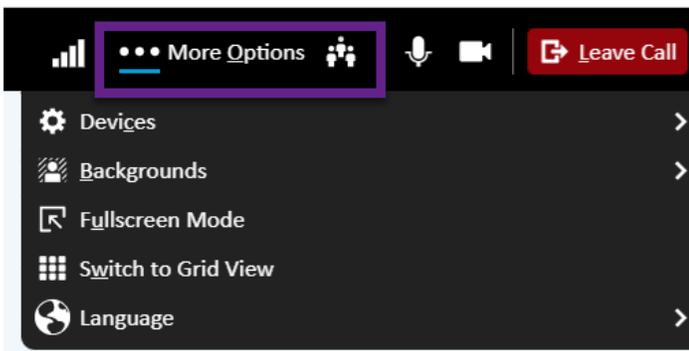
eCheck-In

Save time by completing eCheck-In ahead of time.

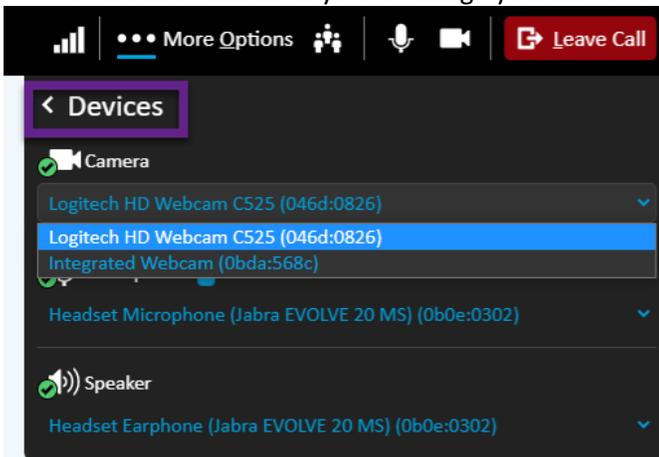
7. After clicking Begin Video Visit, a new web browser will open for “Epic Telehealth” which will show Hardware Test to confirm audio/video settings. Once hardware test is complete, click “Join Call” and you will be put in a virtual waiting room until the provider admits you to the video visit.



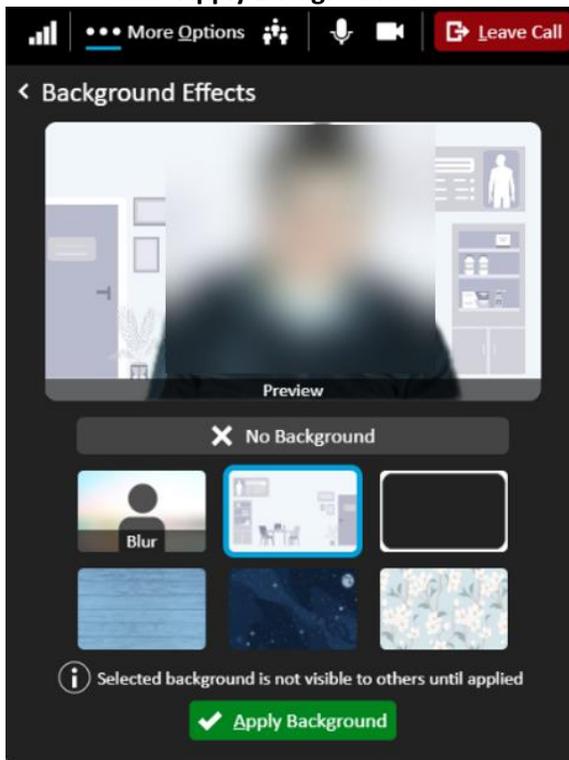
8. The **More Options** tab will allow you to modify settings within your video visit:



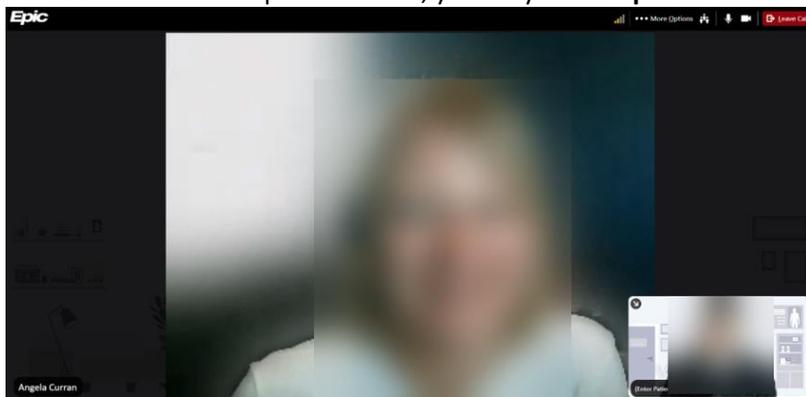
9. Devices will allow you to change your mic or audio settings during the visit:



10. Backgrounds will allow you to apply a camera effect such as blur to your device. Select the desired effect and click **“Apply Background”**:



11. From the dropdown menu, you may select **Speaker View**:



Or Grid View:

