

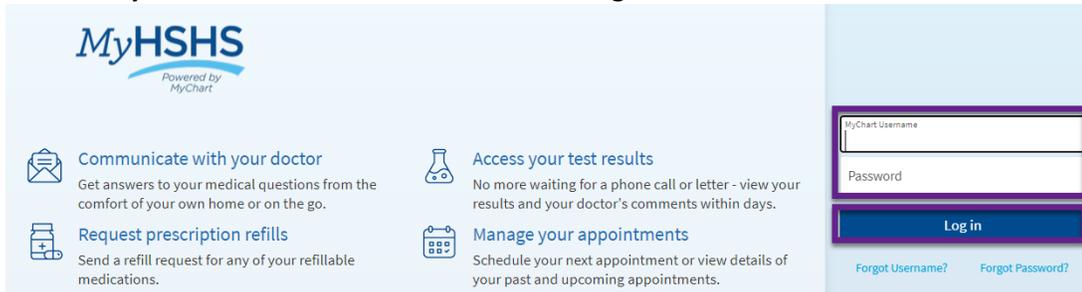
# MyChart Video Visits for Patients

\*For use with laptop and desktop computers\*

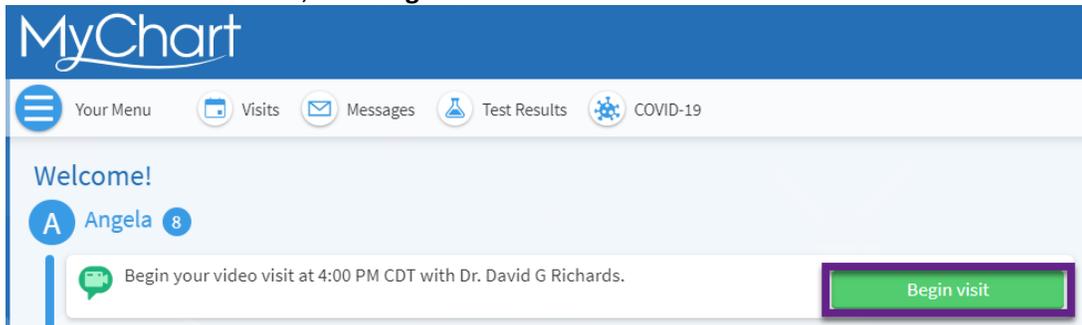
1. From a supported web browser (Chrome, Edge, Firefox or Safari on MAC) access the **MyChart** website:

<https://www.mychartportal.org/myhshs/>

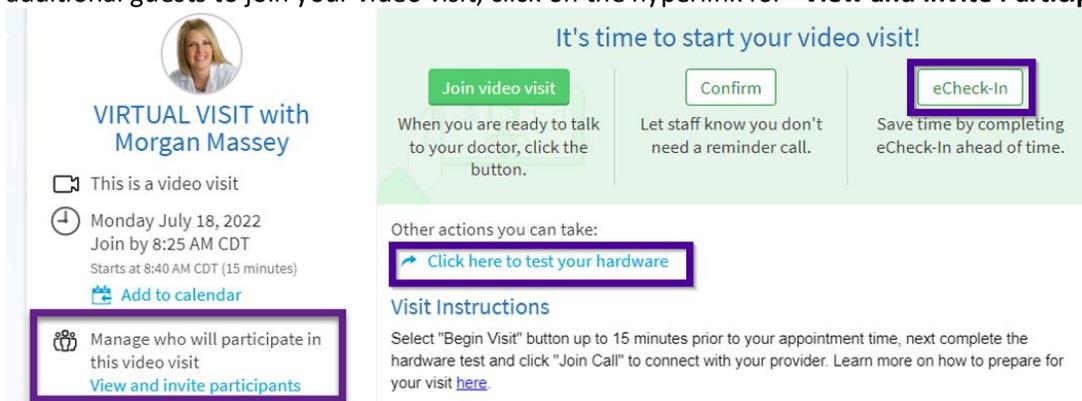
2. Enter **MyChart Username** and **Password**. Click **Sign In**



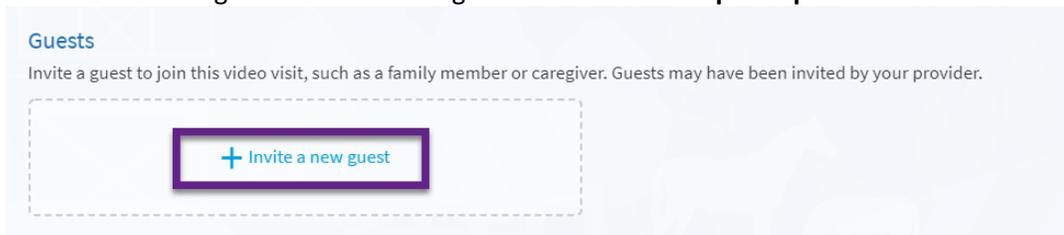
4. From the home screen, click **Begin Visit**:



5. From the following screen, you may test your **hardware** and complete **eCheck-In**, but it is not required. To invite additional guests to join your video visit, click on the hyperlink for “**View and Invite Participants**” hyperlink:



6. To invite other guests after selecting the **View and invite participants** click on “**Invite a New Guest**”:



MyChart will display recently invited guests, and proxies who have access to your MyChart. Click on the person you would like to invite, or the button for "Invite a new guest", and enter the phone number or email where the invite should be sent:

**Guests**  
Invite a guest to join this video visit, such as a family member or caregiver. Guests may have been invited by your provider.

Select someone to invite:

Elvis Ambulatorypoc Happy Bunny **Bryan Ambulatory**

+ Invite a new guest

Text message  Email

\* Phone number

Guests can join the video visit by clicking a link in their invitation email or text message.

Send text message invitation Cancel

Once your invites are sent, MyChart will display a list of those you have invited:

**Guests**  
Invite a guest to join this video visit, such as a family member or caregiver. Guests may have been invited by your provider.

Bryan Ambulatory (Relative)

Last email sent at: 07/18/2022 8:29 AM CDT

To: [Redacted]

Edit invitation

+ Invite a new guest

Your guests will receive an email, or text message with a link to join the visit:

### Video Visit Appointment

 MyChart <NoReplyMyChart@hshs.org>  
To: [Redacted]

To join the upcoming video visit for Angela click: [here](#)

Provider: MORGAN MASSEY, FNP  
Date: 7/18/2022  
Time: 8:40 AM

7. To join the video visit, click **Join Video Visit**. This will be grey if it is more than 8 hours prior to your appointment:

### Appointment Details

 **Ready to begin video visit**  
We're ready for you! Begin the video visit, and your provider will be with you shortly.

  
**VIRTUAL VISIT with Dr. David G Richards**

 This is a video visit

 Monday May 09, 2022  
Join by 3:40 PM CDT  
Starts at 4:00 PM CDT (15 minutes)

 [Add to calendar](#)

**It's time to start your video visit!**

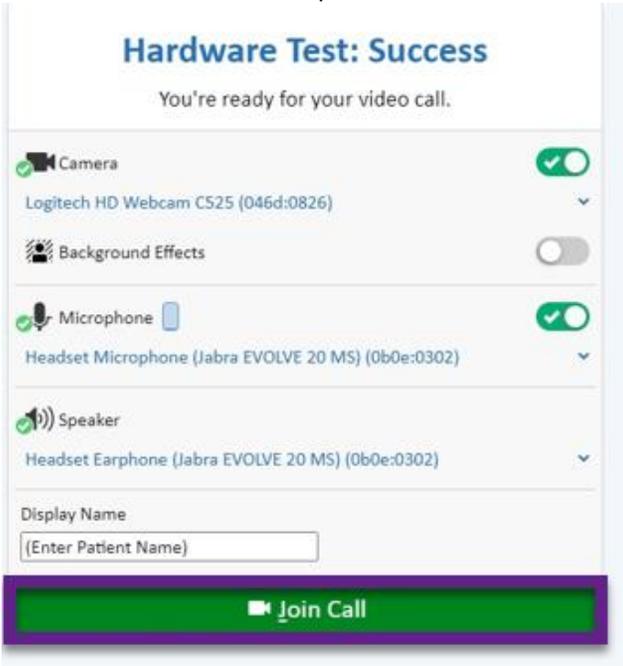
**Join video visit** Confirm eCheck-In

When you are ready to talk to your doctor, click the button. Let staff know you don't need a reminder call. Save time by completing eCheck-In ahead of time.

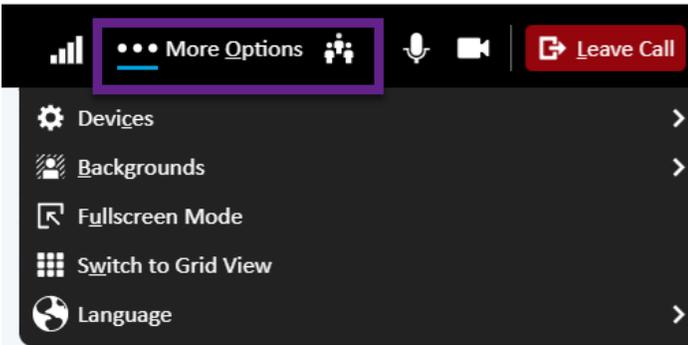
Fill out the following questionnaire before your video visit:  
 [Communicable Disease Screening](#) (Not Started)

Other actions you can take:  
[Click here to test your hardware](#)

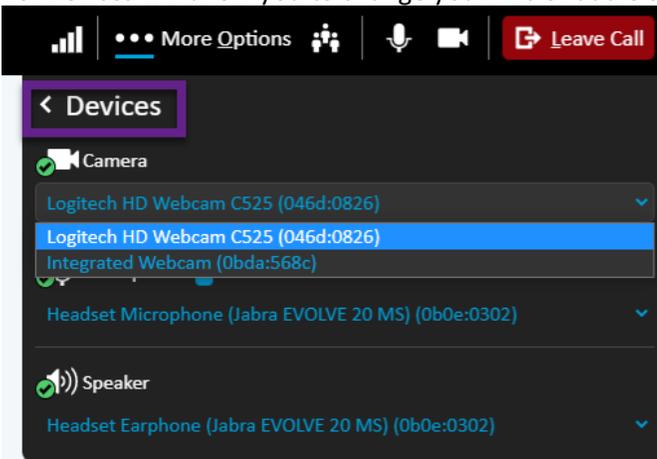
8. After clicking Begin Video Visit, a new web browser will open for “Epic Telehealth” which will show Hardware Test to confirm audio/video settings. Your **Display Name** can also be modified on this screen. Once hardware test is complete, click “Join Call”



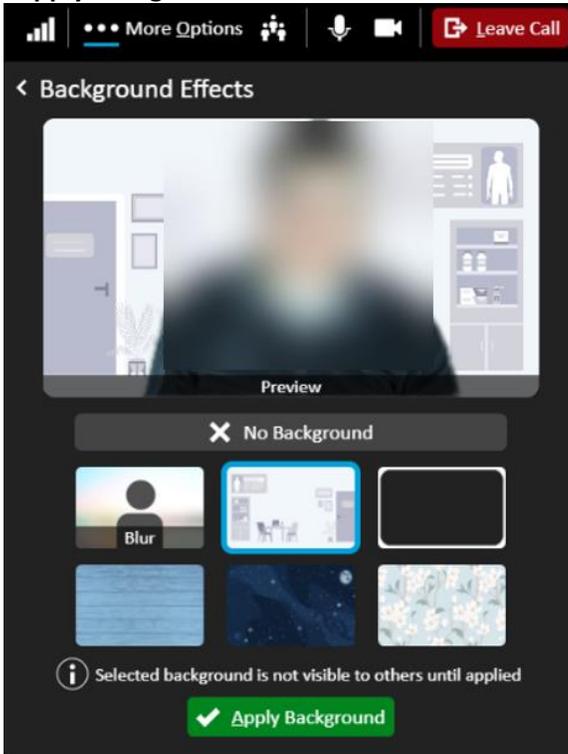
9. The **More Options** tab will allow you to modify settings within your video visit:



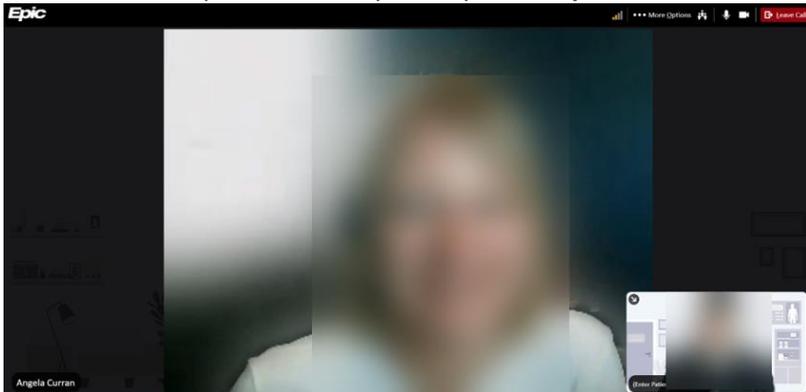
10. Devices will allow you to change your mic or audio settings during the visit:



11. Backgrounds will allow you to apply a camera effect such as blur to your device. Select the desired effect and click "Apply Background":



12. From the dropdown menu, you may select **Speaker View**:



Or **Grid View**:

