

Learn more about Critical Illness Insurance

Frequently Asked Questions

Medical care for illnesses like cancer and heart disease can be expensive. But that's not everything. It can be financially challenging to provide the support and care beyond medical treatments. Critical Illness Insurance can help provide a financial cushion so you can stay on track financially and focus on your recovery.

I have a good medical plan, so why do I need Critical Illness Insurance?

Critical Illness Insurance works to complement your medical coverage—paying in addition to what your medical plan may or may not cover. It pays a lump sum amount directly to you to use however you choose, like for out-of-pocket* medical costs such as deductibles, co-pays, or non-covered services. You can even use it to help pay for everyday living expenses, like babysitters and take-out food, making recovery a little easier and helping you to safeguard your savings.

What types of conditions are covered?

Critical Illness Insurance, issued by **The Prudential Insurance Company of America (Prudential),** pays you for a variety of medical conditions including, but not limited to:

- · Alzheimer's Disease
- Cancer--invasive or in situ
- Coma
- Coronary Artery Disease (severe)
- Heart Attack
- Major Organ failure
- Renal (Kidney) failure
- Paralysis
- Stroke

Every 40 seconds someone

has a stroke in the U.S.[†]



Enroll from

November 1 to November 15, 2022





How much would it cost?

Critical Illness Insurance may cost less than you think. It's designed to be an affordable way to complement your current medical plan. You can find your specific rates in the enrollment materials provided by your employer.

How are benefits paid?

We send payments directly to you, not your doctor, hospital, or any other health care provider. There's no coordination with any other coverage, so the amount you receive is in addition to other benefits you may have.

Is the claim process easy?

Yes. Submitting a claim is simple. Choose how you want to send it to us—online, fax, phone, or paper—and our experts will take care of the rest. You only need one claim form per diagnosis or hospital stay, no matter how many services you receive.

Do I have to answer medical questions to get this coverage?

No. You're guaranteed coverage regardless of your health when you enroll during your annual open enrollment period or if you experience a qualifying event. You just need to be actively at work on the day your coverage starts.

Is my family eligible to enroll for this coverage?

Yes. You can choose coverage for yourself as well as eligible family members.

Can I keep my coverage if I change jobs or retire?

Yes. This coverage is portable, meaning you can take it with you. Your coverage will only end if you stop paying your premiums, which will be direct billed once we're notified of a change in your employment status.

Are there additional benefits included in the plan?

Wellness benefit^{††}: Every year, each covered person can receive \$50 for getting one covered health screening test, such as a blood test, chest x-rays, stress tests, colonoscopies, and mammograms.

Transportation benefit: This benefit pays you for travel expenses associated with a covered person's round-trip travel between his/her primary residence and a hospital or medical facility.

Lodging benefit: You can receive \$100 per day if a companion is accompanying a covered person while hospitalized.

How can I enroll or find out more information?

Visit https://www.prevea.com/for-employees.

This coverage is not health insurance coverage (often referred to as "Major Medical Coverage").

This type of plan is NOT considered "minimum essential coverage" under the Affordable Care Act and therefore does NOT satisfy the individual mandate that you have health insurance coverage.

Group Critical Illness Insurance coverage is a limited benefit policy issued by The Prudential Insurance Company of America, a Prudential Financial company, Newark, NJ. Prudential's Critical Illness Insurance is not a substitute for medical coverage that provides benefits for medical treatment, including hospital, surgical, and medical expenses, and it does not provide reimbursement for such expenses. The Booklet-Certificate contains all details, including any policy exclusions, limitations, and restrictions, which may apply. If there is a discrepancy between this document and the Booklet-Certificate/Group Contract issued by The Prudential Insurance Company of America, the Group Contract will govern. A more detailed description of the benefits, limitations, and exclusions applicable are contained in the Outline of Coverage provided at time of enrollment. Please contact Prudential for more information. Contract provisions may vary by state. Contract Series: 114774.

^{*}Benefits can be used for medical and non-medical purposes.

[†]Centers for Disease Control and Prevention. Stroke Facts. https://www.cdc.gov/stroke/facts.htm#::text=Someone%20in%20the%20United%20States,minutes%2C%20someone%20 dies%20of%20stroke.&text=Every%20year%2C%20more%20than%20795%2C000,are%20first%20or%20new%20strokes, accessed March 2021.

[‡]Premium is based on Prudential's standard plan designs. Actual costs may vary by group plan design.

^{**}Scholastic Parents, "Allowance, Age by Age." https://scholastic.com/parents/family-life/financial-literacy/allowance-age-age.html, accessed March 2021.

^{††}The Screening/Wellness benefit is not available in all states.